

Privacy Policy for DKT Hofburg Vienna (via UBW Unternehmensberatung Wagenhofer GmbH)

We process your personal data that fall under the following **categories of data**:

- Name/company,
- Career/occupation,
- Commercial register number / club register number,
- Contact person (salutation, title, certifications)
- Business address and other addresses of the customer,
- Contact details (telephone numbers, fax numbers, e-mail addresses, etc.),
- Bank,
- References,
- UID number

You have voluntarily provided us with data about you and we process this information based on your **consent** for the following purposes:

- Care of the customer,
- To promote the game DKT Hofburg Wien, for example, to send information mails and newsletters (in electronic form), as well as for the purpose of referring to the customer's existing or former business relationship (reference note).

*You can revoke this consent at any time. A **revocation** means that we will no longer process your data from this point in time for the above purposes. **For a revocation please contact: Mag. Gerald Wagenhofer (gerald.wagenhofer@ubw-wagenhofer.at).***

The data provided by you are also required to **fulfil the contract** or to carry out pre-contractual measures. Without this data, we cannot conclude the contract with you.

We **store** or **delete** your data according to the legal requirements in the following way:

- When you purchase a game, your data is stored for up to 10 years from the date of purchase. Thereafter, these data are automatically deleted.
- Information requests (either via website or e-mail) will be deleted after answering. Questions concerning the game may be taken under the Frequently Asked Questions category on the website without providing any contact details.

We use **contract processors** for this data processing.

In principle, we do not transmit your data to third parties without your consent, neither free of charge nor against payment. Exceptions to this are transfers that we make on the basis of a legal or contractual obligation or on the basis of our mutually agreed interests.

We pass on your data to the following **recipients** or recipient categories:

- Tax consultant (any tax audits and declarations)
- Accountant (the current accounting department)
- IT service provider (due to the storage of all documents or the processing of the accounting data on external servers located in Austria)
- Bank (storage of customer data by processing payments at the account-holding bank)
- Authorities, Banks and Courts (We may disclose information to supervisors, courts, banks and governmental agencies, as may be necessary or admissible under laws or regulations or in court proceedings, or to obtain your and our interests, rights and property or others.)

Your data will be processed exclusively **within the EU / EEA** (in terms of place of contract).

You can reach us under the following contact details:

Mag. Gerald Wagenhofer
gerald.wagenhofer@ubw-wagenhofer.at

Legal appeal

In principle, you have the rights to information, correction, deletion, restriction, data portability and objection. For all of these, contact us. If you believe that the processing of your data violates data protection law or if your data protection claims have otherwise been violated in a way, you can complain to the supervisory authority. In Austria the [data protection authority](#) is responsible.