



# Driving Global Quality Transformation

**Industry:** Automotive

### Situation:

A global Automotive Tier 1 organisation initiated the worldwide implementation of the IATF 16949 in a new developed quality management standard across 13 international locations. The programme aimed to establish globally aligned quality processes, improve operational consistency, and create a sustainable quality culture throughout the organisation.

The transformation environment was characterised by differing maturity levels, inconsistent quality standards, and varying operational and cultural approaches across locations.

### Challenge:

The implementation of IATF 16949 required far more than the introduction of a new quality standard. The organisation needed leadership capable of aligning international teams, harmonising processes, and driving organisational transformation across culturally and operationally diverse sites.

Key challenges included:

- Global alignment of quality expectations and operational practices
- Integration of updated processes into existing structures
- Development of sustainable audit and governance capabilities
- Creation of consistent quality awareness across all locations
- Enabling collaboration and accountability across international teams

### Actions

- Led the global implementation of the IATF 16949 quality management system across 13 international sites
- Harmonised quality processes, governance structures, and operational standards across locations
- Implemented a structured management system aligned with IATF requirements
- Established auditor training programmes to strengthen internal quality capabilities
- Facilitated cross-functional collaboration and organisational alignment throughout the transformation process
- Supported cultural and operational change management across international teams

### Results

- ✓ Successful global implementation of IATF 16949 across all locations
- ✓ Standardised quality standards and improved global process consistency
- ✓ Increased audit readiness and strengthened internal governance capabilities
- ✓ Enhanced collaboration and operational alignment across international sites
- ✓ Established a sustainable quality culture and long-term organisational accountability
- ✓ Demonstrated leadership in driving complex international transformation programmes across multicultural environments