## **MILLA GROUP (SL) LIMITED**



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## **INTEGRATED MANAGEMENT SYSTEMS (QMS, EMS) POLICY**

We are committed to meeting the expectation of our customers all of the time, provide quality products, service delivery and prevent environmental pollution by teamwork, innovation and competence and exhibiting high ethical standards; as a producer of plastic products. We expect no less from our external service providers.

## **Our Commitment**

It is the policy of Milla Group to develop, produce and deliver on time, products and services that conform to; and conduct operations in conformity to; customer 's / interested parties requirement, legal requirements and other requirements and to maintain quality and environmental leadership in the market we serve.

Management is dedicated to creating conditions which will allow achievement of these objectives, communicating this policy to workers and relevant stakeholders and reviewing it periodically to suit the purpose, nature and scale of our operations.

We will provide our customers with products, services and technology and conduct our operations in conformity to specification or agreed upon requirements (compliance obligations) without exception.

We will fully understand the requirements of our operations, provide a safe and healthy working environment that will foster teamwork and control environmental aspects and impacts, involve a process of continual improvement and encourage an attitude of "Do the right thing the first time" by everyone including external service providers.

We are committed to this quest for excellence which we recognize and accept as essential to our continued success.

CHIEF EXECUTIVE OFFICER

DATE: 15-03-2019