GETTING STARTED FOR CLIENTS

How to check in for your video visit

1. Use a computer or device with camera/microphone
   - PC and Mac: Chrome | Firefox | Safari
   - Android
   - iOS: Chrome | Safari

2. Enter your clinician’s doxy.me web address into the browser
   - [Image of browser window with doxy.me URL]

3. Allow your browser to use your webcam and microphone
   - [Image of browser permission dialog]

4. Type in your name and click check in
   - [Image of name entry and check-in]
   - Secure
   - No software to download
   - HIPAA compliant
   - No registration needed

5. Your care provider will start your visit

Call Tips
- Make sure you have a good internet connection
- Restart your device before the visit
- Test your camera and mic from the waiting room
- Need help? Send us a message at https://doxy.me

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