

## The Art of Style

## Specialty Color Service

## <u>Consultation Release</u>

If you are coming in for a specialty color service at The Art of Style, there are a few things that are important to be aware of before receiving your service. When a client comes to us for specialty color services, they've usually had previous color services performed on their hair, or the desired color involves specialty techniques and/or multiple processes. If this is the case for you personally, it's important to realize the effect that these services may have on your hair.

Performing all services necessary to achieve the desired result may break or further damage your hair if there is not ample time between processes to allow your hair to strengthen. Some damage in unavoidable but your artist will use every available tool/skill/ knowledge to ensure it is as little as possible.

Due to the caution necessary for performing services, it can sometimes take several visits to reach the final goal. Please note that the number of visits cannot always be determined until the process is started. Additionally, these services are priced by the hour due to the unpredictable processes / product usage. Following this thorough consultation and signing of this release, your artist will use a timer to keep pricing accurate. This timer will be visible to you as the client, and will be stopped/restarted if your artist is with another guest durning your service time.

Therefore, no refunds will be given after one salon visit if additional visits are needed to achieve the final goal for specialty color.

Only after we've gathered all the facts do we determine the best plan of action for helping you reach your desired results. To set the correct expectation, it's very important that you pay attention to the recommendations of your stylist and ask any questions that may arise during your initial consultation.

## Client

Sign/Date

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I've been made aware by my artist, a technician of The Art of Style, that I am choosing to receive a specialty color service. I have made my artist aware of all the processes I have used on my hair in the recent months to assist in their assessment of my hair's current status and the process that I need to achieve my desired results. I realize that this is very important information and that any information I withhold regarding my previous processes will increase my chances of damage and the potential for unpredictable chemical reactions. I am also aware that chemical processes may cause some damage to the integrity of my hair and that my technician has been trained in the service technique, and they will do their absolute best to create the desired results. With this understanding, I will not hold liable The Art of Style, or my technician if the process has unexpected or undesired results.

Artist I have educated the client to the best of my ability on the processes needed to achieve the desired goal. I have explained the possible risks/outcomes of specialty color and attest to take the best course of action for my client. I have performed a strand test if necessary.
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