#### Minutes of Bradford City Supporters Board Meeting Venue: Microsoft Teams online Date: Tuesday 30/06/2022, meeting commenced at 7.00 pm

In attendance: Ian Taylor (Chairperson), James Molyneux, Steve Gorringe, John Barker, Adam Baker, Kate Eveleigh, Wayne Robinson, Tony Bates (Vice-Chairperson), Paula Watson (BCAFC) and Marco Townson (BCAFC).

## 1. Apologies for Absence

Apologies had been received from Manny Dominguez and Keith Taylor

## 2. Minutes of 26th May Meeting

The Minutes of the 26th May Meeting, having been circulated were accepted as a true and correct record.

#### 3. Matters Arising

The Questionnaire had been promoted as agreed.

Painting in the Midland Road Stand had been completed; comment from PW was "Looks Lovely".

The voluntary "Telephone Tree" had still to be undertaken.

Fundraising for Supporters Board establishment costs to be on the agenda for the next meeting (Thursday, 28<sup>th</sup> July).

#### 4. Questionnaire Results

The Questionnaire had closed on 24<sup>th</sup> June with 196 responses.

Whilst both the Questionnaire analysis and the 14-page list of "freeform" comments had been circulated prior to the meeting, it was agreed to have a dedicated meeting to discuss and consider the results.

Matters arising from the Supporters Board were:

a). To compare the geographical locations of responders with club location data (Marco to progress).

b). The Supporters Board to assess how to gather on an ongoing basis Supporters thoughts and priorities.

As Paula Watson (Director of Operations and Senior Safeguarding Officer) was in attendance she was invited to comment on some of the topics raised in the "freeform" comments section of the Questionnaire:

Toilet renovation costs £15K per block and currently is a minimum of 18 months programme and also requires RADAR keys and locks.

The KOP and North West Corner stairs are recognised as "Pinch Points", although statistics tell us that these are not a risk situation and are monitored.

## 5. Update from Working Party Team

Following the completion of painting on the Midland Road stand concourse, thanks were expressed to all who took part.

It was agreed to fill other areas of space within the vicinity as well as other concourses.

It was agreed that for all similar projects that firm dates were in place prior to commencing.

# 6. Update from the Junior Football Initiative Team

Tony Bates (Vice-Chairperson) reported that this initiative would be progressed in coming weeks and that a number of Junior Teams had informally expressed interest in participating.

## 7. Update From the Club

Paula Watson (Director of Operations and Senior Safeguarding Officer) reported:

The Refugee Tickets launch had been successful.

The Club had joined a Government Sustainability Scheme with initial audit completed and delivery of wheelie bins.

#### 8. Any Other Business

The Chair asked each of the attendees in turn for subjects and views for discussion, the following subjects were raised:

Many of the points raised concerned both the match weighting and window for purchasing away game tickets through the new Loyalty Scheme including the impact it could have on organised transport through the different Supporters Clubs.

Both Steve Gorringe and Ian Taylor (Chairperson) raised these issues, in particular the timespan for purchasing tickets (if eligible) which was clarified by Marco Townson as a <u>minimum</u> 8 days.

Other factors affecting organised travel were fuel costs and the introduction of the Emissions Zone with a £50 surcharge.

James Molyneux and Adam Baker also expressed views on the weighting of loyalty points including values for long distance away matches.

It was agreed to monitor and review how the scheme worked in practice. Adam Baker was supported in stating the Supporters Board needs to be involved in the scheme prior to introduction.

Tony Bates (Vice-Chairperson) requested that age ranges, in addition to size guides, for the new replica kits are included on the website.

It was agreed that the default channel for future meetings would be Teams, unless meeting at Valley Parade with club representatives.

9. Date of Next Meeting Thursday 28/07/2022, 7.00 pm - Online via Teams Meeting

The meeting closed at 7.45 pm.