

SPECIALISTS IN RISK MANAGEMENT CONSULTANCY, SAFETY AUDITS, HOSTILE ENVIRONMENTS & COMPLIANCE (injumin)



### Our Promise: Available everywhere and at all times

Your time is as precious to us as it is to you. This is why we want to ensure that you're happy with our services. Ouroboros Consulting provides you with all the benefits of many years of experience, good advice and high-quality solutions.

We have over twenty years experience operating within the travel sector and ensure compliance between our clients and suppliers through bespoke auditing worldwide.

We offer a range of solutions to our clients including on-line and face-to-face auditing, compliance checks against BS8848 and other safety

standards as well as offering crisis management technical expertise. Our clients can also rely on us to deliver high-quality specialist training courses, equipping clients and their employees with essential tools and skills to maintain compliance and safety.

As the world begins to re-awaken and increase productivity, previously hindered by COVID-19, now is the essential time to ensure supplier compliance and re-evaluate practices to comply with industry standards.



### Our Services



Ouroboros Consulting can provide a wide range of services for all companies, charities and other organisations working in overseas expeditions, within hostile environments or alongside NGO's and television production companies.

Because of our reputation for quality and high standards in the safety and security industry, Ouroboros senior staff were invited to write the Learning Outside the Classroom (LOtC) quality badge for overseas expeditions, the guidance aims to set benchmark standards for expedition companies operating overseas.

Ouroboros' Crisis Management team includes highly experienced personnel in the field of operational crisis management. Our staff have been responsible for preparing, training and coordinating the organised response to high profile emergencies worldwide.

Ouroboros Consulting understands the importance of impartiality and potential conflicts of interests in carrying out its management systems certification activities. That is why throughout all of out services we conduct regular risk assessments, and where required in relation to specific activities or contracts of impartiality.

Ensuring our services are compliant under national and international standards, we can provide our clients with accredited services demonstrating best-practice.



Compliance



Processing



**Audits** 



Training



Management



Performance



### Remote Auditing

We understand that auditing and consultancy are a vital service for many of our clients and in order to help in this process, we have restructured the delivery of these services.

The practical challenges of managing health and safety within organisations have changed focus with many staff now remote working from their homes. The current COVID-19 situation has highlighted the need for robust systems and processes to be in place. We have embraced this challenge and adapted our services to meet client's needs.

With our Remote Auditing Services, you receive all the benefits of a structured audit process but with the benefits of the initial stages carried out remotely. This is possible by advances in technology that allow our auditors to carry out much of the initial assessment remotely.

- · Ensures ongoing compliance
- · Similar structured process to on-site delivered audits
- Requires less time compared to traditional face to face meetings

The audit process has been adjusted to reflect the current global situation. Our remote audits will consist of a documentation review and representative interviews. A comprehensive report outlining our findings and recommendations is provided at the end of the audit.

A secure GDPR-compliant online platform has also been created whereby you can upload this evidence.

Our remote consultancy services can support and advise on your return to operational planning, risk management and overall health and safety management.



Benefits include:





# School & Safety Audits

Our staff are highly experienced in auditing safety systems to ensure that clients are legally compliant, in line with best practice that will keep you ahead of the competition!

Our staff have worked on the drafting committee for the Learning Outside the Classroom

Quality Badge and other safety standards. We can audit both UK-based and overseas third-party organisations including accommodation or transportation.

We have significant experience in pre-travel destination safety systems and will produce detailed reports to assist your planning. We can also provide daily real-time security updates for any overseas country.

Safety in schools is a major concern for governing bodies, headteachers, school managers, staff members, parents and students. Cases of staff being injured at work, unwanted intruders on-site, students being assaulted and angry parents attacking teachers are widely reported. Many of these cases can be prevented by investing in safety applications or security devices. This is probably the best way to determine the problem and develop a long-term solution.

The main purpose of conducting a safety audit is to investigate ways that will help the governing body and headteachers to prevent injuries, theft, violence, illness and even fatalities in schools. By examining the school environment carefully our auditors will be able to determine the problem, any weak points and suggest ways in which to deal with it before it becomes a problem.





# Other Services



#### Critical Incident Management

Ouroboros provide strategic crisis management, communication support and psychological intervention 24 hours a day.

Knowing what to do in unfamiliar situations can be devastating for your organisation. With over 18 years of crisis management experience we can help organisations develop their crisis management strategy. This is achieved via our five point plan to crisis management.



HASPEV set out the principles of good practice, leaving it to teachers' professional and local judgement on how to apply those principles. With mounting workloads EVCs can be swamped with requests to approve overseas visits. This is where we can help!

Ouroboros Consulting can help EVCs make informed decisions about their visits as well as being able to produce reports on the viability and safety of proposed visits and activities at an affordable rate.

### Consultancy Services

New, everyday, organisations are exposed to a wide range of operational risks. It is our aim to make our clients as safe as possible and therefore reduce those potential liabilities.

We will develop a complete safety management system that it is legally compliant and able to withstand scrutiny to external inspection or inquiry.



Ouroboros provides expert medical and security advice to support individuals and teams operating in remote environments overseas.

Ouroboros operates a 24/7 Operations Control Centre for clients operating overseas or remote environments. This state of the art facility is manned by experienced travel and medical professionals who can help and advise you through difficult situations.





## Training Courses

Delivered by sector-leading experts, our training courses are designed to be tailored to our clients needs, understanding that no two environments or clients are the same.

Our clients benefit from a personable approach that enables our leaders to understand the requirements and goals of course participants.

As a member of the Lifesigns Group, we are able to provide further courses that range from medical training to ecological and environmental impact assessments.



Off-Site Sa<mark>f</mark>ety Management



IOSH Working Safety Training



CIEH Level 2 Risk Assessments



Remote Medicine



Risk Management



Water Safety





