Opening Hours Monday - Closed Tuesday to Saturday 11am - 5pm Sunday - Closed



Dorset Scrapstore
The Factory
14 Alder Hills
Poole
Dorset
BH12 4AS

## Terms & Conditions of Membership of Dorset Scrapstore

We want our members to enjoy visiting Dorset Scrapstore and to benefit from the wide range of materials which have been donated to us (often diverted from landfill). To help us prosper and to ensure fairness to all our members we ask you to comply with the following Terms & Conditions. Thank you.

- 1. Scrap materials are intended solely for use by Dorset Scrapstore members. They must not be used for commercial gain, shared with others or sold on.
- 2. Members must accept full responsibility for care and attention when collecting, handling, distributing and supervising the use of materials collected from Dorset Scrapstore.
- 3. Members visiting Dorset Scrapstore must present their card or suitable ID. Members should not lend their card to non-members, or collect materials for other groups or individuals.
- 4. Members should abide by any restrictions on quantities of materials that can be taken and where there is no restriction to take only what they need.
- 5. Members agree to indemnify Dorset Scrapstore against all claims, demands, expenses, proceedings, costs and charges whatsoever in respect of any loss, damage or injury which may occur to any person or property by or arising in connection with any materials supplied by Dorset Scrapstore.
- 6. Members visiting Dorset Scrapstore should ensure they do not jeopardise the Health & Safety of themselves or others, and that their behaviour does not cause offence or annoyance to others.
- 7. Children under 16 must be accompanied by an adult who will be responsible for their welfare and behaviour as in 6. above.
- 8. Dorset Scrapstore reserves the right to refuse membership or entry to the store for any reason, also to suspend or cancel membership if these Terms & Conditions are contravened. Anyone wishing to challenge an admission or membership decision should write to The Dorset Scrapstore Trustees, The Factory, 14 Alder Hills, Poole, Dorset, BH12 4AS; their decision will be final.





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## Terms & Conditions of Attending Dorset Scrapstore Workshops

We want our members to enjoy attending our workshops. To help ensure fairness to all our members we ask you to comply with the following Terms & Conditions. Thank you.

- 1. Payment must be made in full at the time of booking to confirm a place on the workshop.
- 2. Workshops are reserved for members of Dorset Scrapstore only. Members attending Dorset Scrapstore workshops present their card. Members should not lend their card to non-members.
- 3. If a workshop place is cancelled by a student up to 7 working days before the class, a full refund will be issued, if it is less than 7 days we will transfer the place to another workshop.
- 4. If you are booked on a workshop and do not turn up on the day then no refund or transfer will be given.
- 5. We reserve the right to cancel or move a workshop due to unforeseen circumstances including illness.
- 6. The workshop places are limited. At least 4 students are required to run an adult workshop and at least 10 students are required to run a family workshop. In the event of under-subscription, workshops may be cancelled or postponed.
- 7. If a workshop has to be cancelled and cannot be re-scheduled we will offer a full refund. We will email or phone you as soon as possible to let you know.
- 8. Children under 16 must be accompanied by an adult who will be responsible for their welfare and behaviour.



