



# HOSPITALITY CENTER 2022 ANNUAL REPORT



Thank you to our supporting partners:



Greater Milwaukee Synod

United Way  
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Community Partner



We Energies  
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**ANDIS**  
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Racine  
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OUTREACH  
FOR HOPE



THE EPISCOPAL DIOCESE OF  
**MILWAUKEE**

Hospitality Center  
PO Box 45179.  
Racine, WI 53404  
1 (262) 853-2886  
[www.hospitality-center.org](http://www.hospitality-center.org)





A portrait of Seth Raymond, a man with short brown hair, smiling. The image is partially obscured by vertical teal and orange stripes.

# LETTER FROM SETH

Dear Friends,

In several ways 2022 was a year of self-exploration and partnership building for the Hospitality Center. While rooted in the Episcopal Church, the Hospitality Center has been a collaborative ministry since our inception in 2011. Our volunteers, financial supporters, guests, and friends come from every background across the city. Many of our major partners throughout have been local ELCA Lutheran congregations. Members of these congregations serve on our board, provide generous financial gifts, and volunteer on a daily basis. This year we gained recognition from the Greater Milwaukee Synod as an ELCA Outreach Ministry. This designation means that a few board of directors positions are reserved for Lutherans from local congregations, and we are now able to build stronger relationships with ELCA affiliated foundations. We are thrilled to be able to align our organizational structure with the practical reality of our collaborative ministry!

Secondly, the Hospitality Center became a United Way Impact Partner for the first time in 2022! Achieving this status is a huge recognition of our value to the Racine community and our ability to demonstrate positive outcomes for our guests. One of the wonderful byproducts of being an impact partner has been learning more about our guests through the collection of outcome and demographic data at a higher level than before. This data collection allows us to see how diverse our guest population is and also points us to areas of improvement. Our goal is for our guest and staff demographics mirror the makeup of Racine, in order to be a model of diversity, equity, and inclusion among Racine non-profits. You can find some of this demographic data included in this annual report.

The Hospitality Center is only as strong as the contributions we receive and the collaborations we develop. I am grateful for every conversation that leads to the sharing of wisdom and resources and the many chances we have to strengthen our community one individual at a time.

In Peace,

Seth Raymond+

A portrait of a man with glasses and a beard, smiling. The image is partially obscured by vertical teal and orange stripes.

# HOSPITALITY IS:

## OUR MISSION

**We are a community of hope and dignity that welcomes all. We provide a space to gather and connect with essential resources.**

## OUR VISION

**We see a future where Racine is a thriving community that cares for all in need through compassionate fellowship and generosity of resources. The Hospitality Center will be a collaborative space that exemplifies this vision.**



# HEARD IN THE COMMUNITY



**"This place is where you go when you don't have family but you need that support." -Lorenzo**

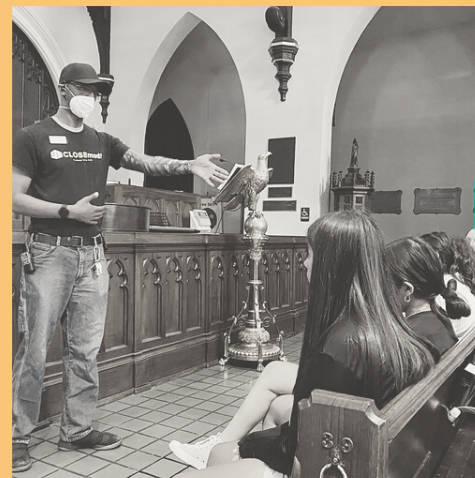
**"Man, y'all help EVERYBODY."  
-Jessie**



**"People have challenges, and you gotta expect them to bring their challenges with them." -Carl**



**"Everyone needs somewhere to go where they'll listen to you, and not just 'yeah yeah yeah' you out the doors." -Mike**



**"This place is a Godsend."**





# BETTER TOGETHER...



# OUR VOLUNTEERS ARE THE BEST!



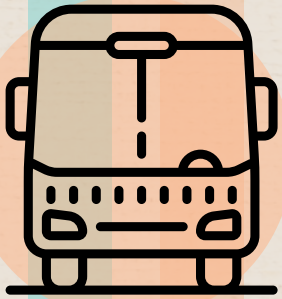


# HOSPITALITY CENTER



41,782

meals served



5,460

days of bus rides



3

trauma informed  
care trainings



3,033

tracked volunteer  
hours

# BY THE NUMBERS

26,205  
pounds of food  
donated



9  
Carthage College  
nursing students



600  
laundry vouchers



326  
unique visitors  
in one month







## OUR IMPACT: MARCIA'S STORY

For many years, Bruce had lost track of his older sister Marcia. Marcia attended Ohio State and the University of Vienna in the mid-1960s, pursuing a degree in music. After graduation she established herself as a church musician, playing piano and singing. Blessed with extraordinary talent she sang at two governor's inaugurations and many weddings.

Marcia's mental health began to deteriorate over time and eventually she moved to San Francisco where she became homeless. Eight years ago Bruce had a chance encounter in Minnesota with a person who recognized his name and wondered if he was related to Marcia. Marcia had been making her way back across the country, but no longer knew how to contact her relatives.

A resident of Racine, Bruce helped Marcia settle in to a subsidized apartment in downtown. Marcia chose the apartment because of its proximity to the Hospitality Center and the Library, having grown comfortable with meal programs and libraries during her many years on the street in San Francisco.

In addition to her mental health challenges, Marcia also lives with dementia. Hospitality Center staff looks out for her each day, helping her check in and making sure she has meals and feels safe. In return, Marcia will serenade our guests on piano, playing gospel hymns and inviting people to sing with her. Although she doesn't remember our names, she is able to play all of her favorite hymns. Bruce called the Hospitality Center a "Godsend." Truly, we are the ones blessed by Marcia's presence.

## THANK YOU

...to all of our supporters, donors, guests, and volunteers! Together we are able to provide Hospitality for All!

> 75% of our operating budget comes from individual gifts

Please give today at [www.hospitality-center.org](http://www.hospitality-center.org) or by returning a check in the enclosed envelope.

