REGISTERED PATIENTS	WHAT SERVICES DO WE OFFER?	FEES GUIDE – (Summary)	
Registered Patients are on a Fee Per Item based programme.		New patient Evaluation, Report &	From £100.00
This means you only pay for the treatment you need.	Your dentist will provide you with the full range of dentistry in the practice or by referral in special cases.	two diagnostic X-rays Routine Examination (every 6 months)	From £35-00
Summary of patient benefits - include:	Your dentist can provide general dentistry and / or cosmetic dentistry.	Hygiene visit	From £120.00 per hour
 Reasonable and competitive pricing. Wide range of options and services are available. A known and proven system. Only pay for the treatment you need. Digital X-rays provides quick access to your x-rays; it also 	Ask your dentist to give you a written cost estimate on your treatment plan. Your dentist will be happy to tailor your treatment options to suit your need. Some patients want the best in cosmetic treatment, with other patients cost may be a factor, your dentist will assist you in finding the right option for you.	X-ray: Panoral Small Film Fillings: Price depends on the number surfaces	£20-00 £10.00
reduces our patient's exposure to radiation. Clinical decisions and patient expectation can be based and tailored to individual needs.	Other services.	Amalgam (metal) White Tooth Coloured Composite	From £90-00 From £110-00
 Regular recall intervals for registered patients to maintain proper oral health and preventive care. Cosmetic dentistry. 	More patients are demanding top-of-the range treatment. Dental Hygiene visites.	Crown: Tooth Coloured Bonded Crown Re-cement Crown	From £450-00 From £30-00
We believe regular attendance is the key to maintain proper oral health. Prevention is less intrusive and more affordable than restorative care.	Our services include metal free crown and bridge work with superior quality of materials as an option to all our patients.	Bridge Root Treatments Incisor / Canine	From £300-00
A patient will remain registered if they attend the practice regularly. If a period of two years elapses between visits additional fees may apply. It remains the responsibility of the patient to attend therefore retaining their registration at the Practice.	Cosmetic service - Home Teeth Whitening. Implants - tooth replacement or stabilizing a denture this involves placing dental implants is available on referral. Please ask your dentist for further	Premolar Molar	From £360-00 From £460-00
Your responsibility to us. Attend appointments at the allocated time. Communication with your dentist about any concerns regarding	information. Specialist periodontal treatment is available on referral and some procedures are available in practice with our principle dentist Zelda Wiese who has a masters and special interest in periodontics.	Dentures: Full Upper AND Lower Full Upper OR Lower Partial Plate Denture Repair	From £1400-00 From £750.00 From £460-00 From £70-00
your oral health or dental treatment. Keep us informed about your medical status and any medical conditions. Please remember regular attendance is the key to maintain proper oral health. Please treat our staff with the respect you expect from us.	Children Orthodontic treatment will be referred to a specialist. Adult Orthodontic options are available in practice. Please ask your dentist for further information.	Extractions: Extraction Surgical Extraction	From £110-00 From £220-00
Data Protection The practice has data protection and confidentiality policies in place. We follow agreed procedures to keep your information secure and private. Please see our Data Protection Code of Practice and Privacy Notice for Patients leaflet which can be obtained from reception or on our website. If you have any concerns regarding information we hold, please contact our Practice Manager or speak to your dentist.	Children Last but not least our children, we aim to establish a relaxed and friendly environment for them. We want to help them form good habits, which will prevent problems with their teeth in later life.	Other: Sport Mouth guard (custom made)	From £40-00

Welcome to our Practice

We extend a warm welcome to all our patients.

We take great pride in the quality of our dentistry and want to make your visits a pleasant experience.

Our aim as a family dental practice is good dental health for you and your family through preventative dentistry.

We welcome your comments and questions on any aspect of our practice.

Please put any comments or complaints you have in writing to the Practice Manager who will be happy to contact you or ask for full details of the complaints procedure at reception.

We have disabled access and parking at the practice, please ask reception for information.

To Register with the practice

When we are able to take on new patients. If you wish to become a patient of the practice, we will register you at your initial visit.

Appointments & Cancellations

You can make an appointment by telephone or you can call in person.

You will find our regular appointment times on this leaflet.

Please give us 24 hours' notice if you have to cancel or want to change an appointment, if 24 hours' notice is not given the appointment will be regarded as a late cancellation. We may make a charge if reasonable notice is not given.

Appointments which are not attended will incur a failed to attend fee of 50% against the cost of treatment scheduled for that appointment.

BDA Good Practice Membership

We are accredited with the Gold membership on the British Dental Association's Good Practice Scheme. We are committed to working to a standard of good practice set by the professions national association, the British Dental Association (BDA).

Care Quality Commission (CQC)

The practice is registered with the CQC.

Choosing the best way to pay

After your examination a treatment plan will be agreed, you will be given a written estimate of the cost of the work to be done.

If you are worried about the cost of your dental treatment, you are welcome to ask for a free review appointment. Your dentist will assist you in finding the right option for you.

Payment is requested at each visit. Where laboratory work is involved, payment will be required in advance. We accept all major credit card and debit cards, payment can also be made by cash or cheque up to £200.00.

Opening Hours

Monday to Fridays: 08:40am to 12:30pm 01:30pm to 05:10pm

Calls are taken from 8.40am-12.25pm and 1.30pm-5pm.

In an Emergency

Whenever possible please contact us about emergencies during normal surgery hours, telephone (01354) 653539 or (01354) 651046.

Last updated- Jan 2024



BDA Good Practice

UPWELL ROAD DENTAL CENTRE DENTAL SURGEONS

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