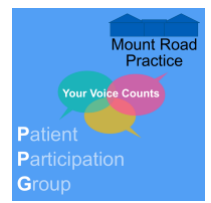




Mount Road Practice PPG



What is the PPG?

The PPG is a Patient Participation Group. It is made up of volunteers from the practice. Anybody can join and everybody is welcome.

The main aims of the PPG include: -

1. Providing a forum to discuss, plan and develop the best healthcare services for patients of the Practice - through a variety of ways:
 - PPG Members – Patients who are PPG Members regularly meet to discuss ways to improve the service, work with practice staff and address any issues raised.
 - Virtual PPG Members - Patients who wish to be kept informed and consulted about services, working with the PPG in a virtual environment.
 - Promoting ways for patients who are registered with the practice to submit their suggestions and ideas (i.e. those who have an idea, but who do not wish to be involved in the PPG directly).
 - Publishing a regular newsletter to keep patients informed of the activities of the PPG & any other information relevant to the patients of the practice.
 - Promoting the work of the practice in the wider community.
 - Encourage and promote health education activities within the practice.
2. Assisting the Practice in monitoring and improving patient satisfaction with the services provided.
3. Helping to inform patients about the different local healthcare services and medical treatments available in the Practice and locally.
4. Working to ensure that the PPG has a wide cross representation of patients registered at the Practice.
5. Representing the Practice locally and nationally when patient voices are required.
6. Being an active member of the Newcastle North Primary Care Network Patient Participation Group (NN PCN PPG).
7. Providing a means for practice staff to inform patients about the reality of running a General Practice and receive feedback from patients.

Would you like to be involved?

Anybody is welcome to join the PPG, as long as they are a patient at the practice.

We currently meet for an hour or so, once a month. Initially the meetings were held during the daytime at the practice as this suited the existing members of the PPG. During the COVID pandemic we have been meeting online via Microsoft Teams. It is by no means fixed and the meeting times could be varied to accommodate people that want to be involved but cannot make meetings during the daytime.

We would really like to get a cross representation of the patients at the practice, including younger, and working patients, in order to ensure that we are covering the needs of all the patient groups.

Still interested in being involved?

If you are still interested and would like to become a member of the PPG for Mount Road Practice, or would like more information before making a decision, please feel free to contact us at the following email address - admin@kidsgrovegpsppg.co.uk

Please note that if you contact us for more information you are under no obligation and will not be pressured into joining.

You can find out more information about the PPG and our work by visiting our website at <http://mountroadpracticeppg.nhs.uk/> or www.kidsgrovegpsppg.co.uk

You can also sign up to receive our monthly newsletter direct to your email inbox by subscribing at <http://mountroadpracticeppg.nhs.uk/newsletters>

You can unsubscribe at any time with no questions asked.