



Dan Damato

Principal Consultant



Industry Tenure

12 years

VASS Solutions Tenure

2023

Expertise

Smart Water Technologies
Project Management

Mobile Workforce Management

Advanced Metering
Infrastructure (AMI)

Enterprise Asset Management

Customer Information Systems
(CIS)

Governance & Business Process
Optimization

Distribution Service Operations

Meter to Cash

Education

MS, Adolescent Mathematics
Education, Long Island
University Rockland,
Orangeburg, NY

BS, Economics, Minor
Mathematics, State University of
New York at Albany, Albany, NY

Certifications

PMP

CSPO

ITIL Foundations

Contact

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Dan Damato offers experience in utility water operations and technologies including advanced metering infrastructure, customer information systems, meter data management, mobile workforce management and enterprise asset management. His 12 years at Veolia North America (formerly SUEZ Water) with both customer and field service operations and project management experience has positioned him as trusted advisor to critical utility projects.

Experience

Current Projects

Pacific Gas & Electric (PG&E). Providing project management, vendor management, and integration (requirements, design, and testing) services in support of the AMI gas endpoint replacement project. The project includes the migration of the Aclara network and Aclara head end system and implementation of the Itron UIQ head end system.

Other Relevant Experience

Veolia (Previously SUEZ). As Project Manager and Senior Business Analyst, executed and oversaw business case development, requirements gathering, integration design and implementation, business process redesign, testing, delivery, training support and operations stabilization for strategic projects including:

- MWM (formerly Clevest) mobile workforce management with integrations to CC&B, ESRI GIS, & Verizon Network Fleet
- KloudGin enterprise asset management with integration to ESRI GIS
- CC&B upgrade functioning as test lead
- Neptune360 and Itron Temetra AMI and AMR with integrations to CC&B
- Sensus Analytics AMI analytics software integrated with CC&B
- ThingWorx IIoT with integrations to Sensus, Aquarius Spectrum leak detection, Syrinix pressure monitoring, & eOps SCADA reporting
- Marshall Ligo vehicle GPS software with integration to GIS

As member of work management governance committee, developed best practices, processes, and KPIs for the regulated operating units around work and work management.

As Meter Data Analyst, developed standardized organizational procedures to identify and resolve meter tampering, billing anomalies, and revenue and account discrepancies. Assisted customer service in revenue recovery for accounts with tampered meters. Performed meter degradation analysis to optimize meter replacement schedule.

As Operations Analyst in largest regulated operating unit, served as the lead in identifying non-revenue generating properties, manufacturer defective meters, and out of compliance meters resulting in increased revenues.

Lead efforts as the interim Payments Supervisor to initiate new procedures for payment issues and reconciliation and reduced misapplied payments by 70%. Implemented new processes for field order reconciliation, return mail, and incomplete field orders. Developed KPIs for backlog metrics.