VASS Solutions

Jeff Evans
Executive Consultant

Jeff Evans offers expertise in advanced metering, smart grid technologies, and the digital customer experience. His 15 years at ComEd and Exelon Energy Delivery and the past 16 years as an AMI and Smart Grid Consultant enables him to effectively leverage a strong utility understanding to identify and communicate opportunities for improvements that increase efficiency and profitability.

Industry Tenure
31 years

VASS Solutions Tenure
9 years

Expertise
Program & Project Leadership & Management

Strategies & DAY2 Opportunities

Advanced Metering Infrastructure

Customer Engagement and Customer Service

Customer Digital Experience

Prepaid Energy

Outage Management Communications

Education
Bachelor of Science, Mechanical Engineering, Bradley University

Masters of Business Administration, Marketing & Management Specializations, Kellogg Graduate School of Management, Northwestern University

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Experience

Current Projects

San Antonio Water System (SAWS). Delivering AMI consulting services for SAWS including business case refresh, AMI procurement and negotiation, business process re-design, customer and stakeholder communications strategy, pilot evaluation and program implementation.

Orlando Utilities Commission (OUC). Developing RPFs for ADMS and EMS solutions. Facilitating OCM and Training services for OUC SMART application.

City of Buffalo Utilities (MN). Facilitating AMI solution procurement.

Pacific Gas & Electric (PG&E). Assessing valuation of AMI assets in support of regulatory filing. Supporting implementation of gas AMI program management office.

Other Relevant Experience

Elk River Municipal Utilities (MN). Facilitated AMI solution procurement.

Midwest Energy. Assessed impact of implementation of AMI on existing business processes and developed new business processes to incorporate AMI.

CPS Energy (TX). Assisted CPS Energy and the City of San Antonio in developing their Smart Cities vison and in Streetlight procurement cost-modeling.

Frankfort Plant Board (FPB). Assisted FPB with planning, procurement and implementation of an Advanced Metering Infrastructure (AMI) solution inclusive of Meter Data Management, and End Point Installation Vendor partners to support the implementation of AMI.

NV Energy. Led engagement design, build, and implementation of relaunched customer digital experience to increase customer satisfaction and customer self-service transaction adoption. Designed, implemented and launched a redesigned equal payment plan. Designed, implemented and launched the FlexPay prepaid energy solution. Designed and implemented its outage communications performance dashboard.

NV Energy. Led Smart Grid/Smart Meter Project *NVEnergize* including business case creation, AMI and MDMS solution procurements and negotiations, regulatory support including cost recovery and opt-out proceedings, heading PMO, managing project lifecycle and delivering on all aspects of project-strategies, technologies (AMI, MDMS), systems integration, vendor relationships. Helped secure Department of Energy $139M Smart Grid Investment Grant (SGIG); achieved regulatory recovery

Pepco Holdings. Led project to identify AMI solution, MDMS, and Endpoint Installation vendor for 3 operating companies and 4 regulatory bodies. Developed and secured approval for business case. Led procurement process. Facilitated pilot and performance assessment.

Additional Past Engagements
Alliant Energy
Baltimore Gas & Electric
Southern Maryland Electric Cooperative
Columbia (TN) Power & Water
ENMAX
Nicor Gas
San Diego Gas & Electric
Tri-State Generation & Transmission