

Haywood Farm Caravan and Camping Park

Seasonal Pitches - Terms and Conditions 2022-2023

Winter Storage: From 1 November 2022 to Last day of February 2023

Open Season: from 1 March 2023 to 31 October 2023

Cost: £2400.00 including VAT per annum, includes both open seasonal pitch plus winter storage (with a fair usage policy in place for electricity and water). Payment is due in full by 1st November 2022 to secure your pitch.

IMPORTANT: We have people waiting for seasonal pitches, so to secure your pitch for 2022/2023 please make payment by the due date.

Seasonal pitch price includes: Caravan, awning, and up to 2 cars, 5 persons, 2 dogs. (Any extra's beyond the items just mentioned such as extra cars, persons, dogs, and visitors are chargeable as extra's at the campsites standard rate). Cars are to be kept in our car park/storage area. You may bring a van to set-up at the start of the camping season but, after that, vans are NOT allowed next to caravan pitches. If you must bring a van with you, it MUST be parked in the car park.

Description: This is a quiet tranquil Camping Park. Hardstanding pitch with grass area, our pitches have a 10-amp electric supply

Booking conditions

1. Once the booking has been made and accepted it constitutes a contract between you and Haywood Farm Caravan and Camping Park. Cancellation of the booking will result in no refund, and you are liable to pay the full fee shown from the outset of the booking. Upon cancellation any amount outstanding must be settled immediately.
2. Children, are the responsibility of the parent or guardian at all times whilst on site and/or when using any of the facilities.
3. Subletting of your caravan is not permitted under any circumstances.
4. The pitch is strictly for holiday use and the maximum period of stay at one time is 21 days, with a minimum of 5 consecutive days away from your caravan before you return. The total maximum number of nights on a seasonal pitch is 140.
5. You cannot live on the site and your pitch cannot be used as a postal address.
6. A copy of a valid insurance certificate is required when booking your pitch and must be updated as and when required.
7. Those named on the original booking cannot be changed. All changes to the booking details must be made in writing within 7 days i.e. change of address/phone number/email address.
8. Please give us a courteous head up as to when you will be staying onsite as you arrive and let us know when you depart, so we can know how many people are onsite at a given time.
9. No advertising of any nature is allowed on site.
10. You are not permitted to use the site as a base to work from.
11. No sales or exchanges of any kind are to be made on site.
12. No transit/commercial vehicles are allowed on site, without prior approval from the management.
13. No loud exhaust vehicles are allowed on site.
14. Strictly no generators on site.

Visitors

1. There is a limit of one visitor car at any one time (up to 5 people). All guests will need to be booked in at reception (£5 per car).
2. Visitors are permitted on site from 9:00am and must leave the site no later than 7:00pm.

Electrics/water

1. Anyone tampering or misusing the electric supply/equipment will be removed from Haywood Farm immediately.
2. Electric splitters are not permitted to be used at any time. One cable only is permitted per pitch.
3. Electric cables must be disconnected and stored after your stay.
4. No domestic appliances with an element are allowed at any time, non-caravan appliances could result in electric failure.
5. The use of hose pipes or pressure washer on seasonal pitches is not permitted. Any multiple water adapters in use will be removed. www.outandaboutlive.co.uk recommend a waterless caravan cleaning system (which we use ourselves) and ebay sell several alternatives.
6. The washing of caravans and vehicles using hose pipes is not permitted.
7. Hose pipes cannot be connected directly from our taps to caravans.

Dogs

1. Up to 2 well behaved dogs are permitted on site, unless previously agreed by management.
2. All dogs are to be kept on a lead at all times.
3. All dog fouling must be cleared up and disposed on responsibly.
4. Dogs are not allowed to be left unattended.
5. Dogs are not allowed in the facilities block, with the exception of assistance dogs.
6. If a dog causes a disturbance or are deemed a nuisance, we have the right to ask for them to be removed from the site.
7. Any other pets or livestock must be agreed by management in advance.

Pitch maintenance

1. Any outdoor furniture must be stored inside your caravan when not in use.
2. Your pitch must be kept clean and tidy.
3. To reduce the possibility of damage to your caravan and awning, we will mow the grass to within 1 foot, please keep this area clear when not in use.
4. Please keep the grass to 1 foot from your caravan and awning cut.
5. Windbreakers must not be used to mark the pitch boundary.
6. No gazebos or tents to be erected under any circumstances.
7. No trampolines, swings, paddling pools or hot tubs permitted.
8. Only rotary washing lines are allowed; however, they must be self-standing and put away when not in use.
9. No solar lights are to be left in place when the caravan is not in use.

General

1. Refuse and waste is your responsibility to dispose of in the designated bins.
2. Only waste produced on site can be placed in the bins.
3. Only food and general household waste is to be disposed of in the bins, all other rubbish to be taken home and disposed of.
4. Under no circumstances can any trees or hedges be cut by you.
5. A 5mph speed limit in all areas of the park must be always adhered to.
6. Quiet hours are from 10:30pm until 7:30am. **This is a quiet tranquil Camping Park.** Please always camp in harmony with your neighbours. We do not condone the playing of loud music at any time.
7. **Open fires, firepits and outside heaters of any description are not allowed.**
8. Ground level Barbecues are not permitted as they permanently damage the grass. Blocks are available to raise BBQ's.
9. Unacceptable behaviour will result in the caravan being removed from the site.

Termination of pitch hire

This contract is between you the customer and us, Haywood Farm Caravan, and Camping Park LLP. By entering into this agreement, you undertake for yourself and people who occupy the caravan as your guests (including children and dogs) to adopt the following standards of behaviour.

1. To act in a courteous and considerate manner towards us and others onsite.
2. To supervise children properly so that they are not a nuisance or danger to themselves or others.
3. You further agree that you will not:
 - Commit any criminal offence at the site or use the caravan for furtherance of any criminal activity.
 - commit any acts of vandalism or nuisance.
 - Keep or carry any firearms or other weapons at the site, with or without licences.
 - Use any unlawful drugs.
 - Create noise or disturbance.
4. To use and maintain the pitch in full compliance with the terms and conditions.

And that you accept that breach of ANY of these behavioural standards may bring about the termination of your contract. In the event of a serious breach of the Terms and Conditions by a guest (other than in relation to a failure to pay the relevant fees when due or failure to tow off the required periods or at the required time), Haywood Farm will be entitled to terminate the hire of the seasonal pitch on 7 days' notice in writing and require the guest to remove the caravan from the site by the end of the 7 days. A refund will not be available in the event of the termination of the hire of a seasonal pitch for serious breach by the guests.

Dispute/Complaint procedure

Any disputes or complaints should be dealt with in accordance with the Haywood Farm site rules. These seasonal pitches terms and conditions 2022-2023 shall be governed by and construed in accordance with English law. No third party shall have any rights under the Contracts (Rights of Third Parties) Act 1999 in connection with these seasonal pitches' terms and conditions 2022-2023.

Disclaimers

We take no responsibility for any failure to the electric or water supply due to acts of God, adverse weather conditions etc.

All personal items and their contents (including caravans, tents etc) left unattended on site are not the responsibility of Haywood Farm and are left at the owners' risk.

Haywood Farm and its employees shall not be held responsible for any accident, loss, damage or theft to persons, vehicles, contents etc however caused.

Management have the right to amend these terms and conditions at any time and you agree to abide by the latest version.

The site owners have the right to close the site for unforeseen circumstances (such as Covid-19) and there will be no recompense of site fees in this respect.

By signing this document, I am agreeing on behalf of myself and my party to adhere to all booking conditions and rules.

Booking information:

Name:

Address:

Email:

Phone number:

Caravan type/size, make and model, year:

To help us manage the site please supply the names of your family members, who are included within this contract.

1

2

3

4

5

Number of dogs:

Customer signature:

Date: _____

Customers Name (print):

Pitch number: _____