Complaint Form



All complaints or accusation of malpractice should be reported to the senior trainer as soon as is practical. If the matter is not satisfactorily resolved or the matter involves the senior trainer it should be reported by telephone, facsimile or E mail as soon as is practical to the directors of SwimBag Limited.

This form will be treated in the strictest of confidence and will only become known to the relevant authorities and those persons named in the complaint.

Name			
Address			
Telephone			
<u> </u>			
Course Venue			
Course Dates	Assessment Date(s)		
Course Trainer			
<u>.</u>			
Nature of complaint / malpractice		Detail of Witnesses or supportive evidence	Other details of relevance
			<u></u>
Please return this form in a sealed envelope marked 'FAO Managing Director, SwimBag Limited, 29 Redbridge, Peterborough PE4 5DP			
Name	§	Signature	Date