



For Immediate Release

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### **Be Prepared for an Emergency: Update your Information**

The North Dakota 9-1-1 Association in cooperation with local Public Safety Answering Points, is requesting that any person using or contracting for the use of in home or mobile medical alert devices, please keep your vendor updated whenever you change your address.

In communications throughout the state, we have found that all vendors we were able to contact have put the updating of your place of residence as the responsibility of the owner/lessee of the devices. In cases happening in North Dakota, when Medical Assistance Devices were used, the vendor has old information on file and that is the address that emergency assistance is dispatched to, wasting precious moments.

If you move, even to a new apartment in the same building, please update your information with the company you contract these devices from, to ensure that help does get to you as soon as possible.

Other means of contacting 9-1-1 through assistive technology such as your iPhone or Android phone using wi-fi calling, should also have the correct information on them. Please, if you live in different locations depending on the seasons, make sure your device is updated with your current home address.

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This media release was developed by the North Dakota 911 Association. The North Dakota 911 Association is an organization of individuals who are actively associated with emergency 9-1-1 services in North Dakota with a mission to promote, enhance, improve, promote, and facilitate the North Dakota Emergency 9-1-1 System.